

Application: Customer Support/Service

Product Group: Various – 30 Drill Rigs (drill+blast+exploration)



Summary:

Custom Fluidpower representatives travel to PNG regularly to service various mining based companies. A recent trip was to inspect, assess and report on poor performance of a DT1000 exploration rig which was performing poorly. We reset all compensation pressures on the piston pumps and relief settings, relieving down time, resulting in Custom Fluidpower becoming the main supplier and repairer of all the customer's hydraulics.

Advantages of Solution: Custom Fluidpower provides a service to a remote part of the globe and is able to supply the people skills and products to solve and prevent problems which lead to downtime.